

# Good Day Programme Advocacy for All

report about  
Swale Day Services  
and Faversham Day Centre



# **contents**

- 3**      **Advocacy for All**
- 3**      **Good Day Programme**
- 4**      **Swale Day Services**
- 5**      **the consultation**
- 6**      **what happened in the consultation**
- 7**      **big meeting**
- 9**      **visit to Faversham Centre**
- 10**     **workshops**
- 12**     **1 to 1 meetings**
- 13**     **questions and answers**
- 22**     **main points**



# Advocacy for All

Advocacy is when one person helps another person talk about their needs and wishes.



**Advocacy for All** helps people in **Kent** when they need an **advocate**.

An **advocate** is someone who helps you **speak up** for yourself. They make sure other people **listen** to what you say and respect your **rights**.



## Good Day Programme

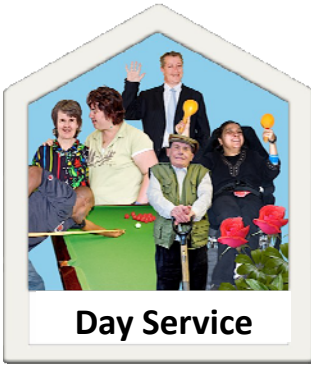
The **Good Day Programme** is run by **Kent County Council**.



It works with people to help them

- **choose** what to do during the day
- be part of their **community**

# Swale Day Services



**Swale Day Services** offers activities for people in **Swale** during the day.

One of the bases is **Faversham Day Centre**.



**42 people** use the Faversham Centre at the moment.

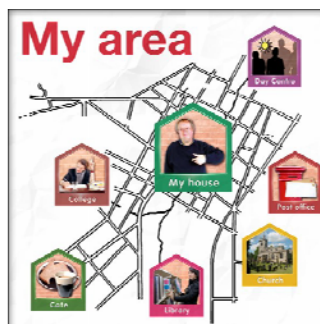


The **Good Day Programme** think it would be good to **close Faversham Day Centre**.

They want to **move Swale Day Services** into **smaller places** in the **community** called **hubs**.



This will mean



- people will **not** need to **travel** so far
- people will be **part** of their local **community**
- people will have **more choice** about things to do in their **local area**





## the consultation

A consultation is when you find out what someone thinks about something.



The **Good Day Programme** wanted to find out what people think about



- **closing Faversham Day Centre**



- moving **Swale Day Services** into **smaller places** in the **community**, called **hubs**.



They asked **Emma** and **John** from **Advocacy for All** to help.

# what happened in the consultation



1. the council had a big **meeting** about **Swale Day Services**.  
They gave a **talk** about the **plans**.  
**Emma** and **John** went to the meeting and **met** some **people** who **use** **Swale Day Services**



2. **Emma** and **John** ran **workshops** for **people** who **use** Crawford Day Centre.  
People **talked** about the **plans** and said what they **think**



3. **Emma** and **John** went to **information events** for **parents** and **carers**.



4. **Emma** and **John** **met** people on their own in **1 to 1 meetings**.  
They **talked** more about the **plans**.  
They filled in a **form** saying what they **think**



# big meeting

There was a **big meeting** on Tuesday 6 May 2014 at **Swale Community and Voluntary Services (SCVS)** in Sittingbourne.

Different people went to the meeting



- members of **Parliament**
- people from **Kent County Council**
- **people** who use **Swale Day Services**
- **parents** and **carers**
- **support workers** and **staff**
- people from **workers' unions**

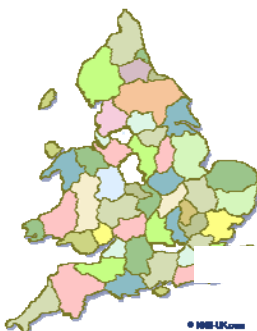


**Lots** of people who use **Swale Day Services** could **not go** to the **meeting** because of the **stairs** in the building.



**Councillor Gibbens** from Kent County Council talked about the **plans** for **Swale Day Services**.

He said that **Crawford Day Centre** would stay **open** until **all the people** were using **new places**.



He said that the **same** sort of **changes** are happening to **day services** all over the **country**.

# what people said



There was a chance for people to ask **questions**.

people asked



- what will happen to the **buses**?



- what will happen to the **Faversham Centre building**?



- have you **already found** the new **hubs**?



- is this only happening because the **council need to save money**?



# visit to Faversham Centre



Emma and John visited Faversham Day Centre on Wednesday 14 May.

They **chatted** to the **people** who **use** the **centre** and the people who work there.



**Lots** of people said they **leave** the **centre** to go to **activities** out in the **community**.



**Some** people were **worried** that the **day centre** was **closing** and their **activities** would **stop**.



Emma and John said that **activities** would **carry on** even if people were going to a **different base** first.

# workshops



**Emma and John ran workshops at Faversham Day Centre on Tuesday 20 May.**



At the workshops people could

- **talk** about the **plans**
- ask **questions** and **find out** more
- get their own **voice** across

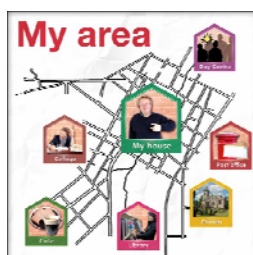


**Most people** said that the **Faversham Centre is old** and **needs** a lot of **work**.

**Lots** of people said that the **Faversham Centre is a long way** from **other places**.



**Everyone understood** that their **activities** would **carry on**. But **some people** were still **sad** that the **building** may **close**.



People talked about using **hubs closer** to where they **live**.

**Most people** said that **local places** with **new rooms** and **equipment** would be **good**.



People talked about the **activities** they do. They said what **places** they go to and what they **like doing**.



Most people do **activities outside** the **day centre**. They said there is a **good choice** of things to do.



**Lots** of people **like** the **staff** who help with the activities. They are **worried** that **staff** might **change**.

## what people said

it's not a good area

I am moving to Sittingbourne. It would be easier to go to a hub there

happy to move to a hub - where is it?



# 1 to 1 meetings

**John and Emma had a 1 to 1 meeting with every person who uses the Faversham Centre.**



**John and Emma talked to people about the changes and found out what they think.**



Some people had **complex needs**. This means that they had different **disabilities** and **health problems**.

**John and Emma worked with day centre staff and used things like DVDs and person centred plans.**

This **helped** them **communicate** with people with **complex needs**.

**Tell us what you think**

1. Do you think the idea is a good one?

Yes

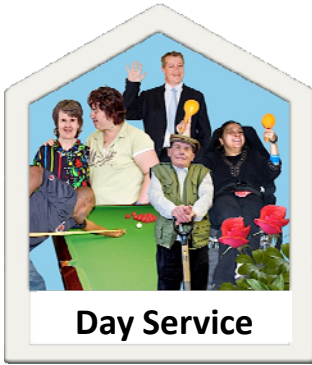
No

Not sure

They **helped** people fill in the **form**.

There is a **big sheet** with everybody's **answers** on it.

Some of their **answers** are on **pages 13 to 21**.



# questions and answers

1. what do you like about Swale Day Services?

What do you not like about it?



**Most** people **like** the **activities** they do. **Some** people are **waiting** to **try out new activities**.

**Favourite** activities are:

- **cooking** at the centre
- **bowling**
- **photography**
- **gym and swimming**
- **golf**
- **bowls**
- **art and craft**



bowls in the hall,  
communication with  
Ingrid. Used to enjoy  
gardening

discos have gone.  
Not allowed to watch  
movies - boring.  
Going to hell.

don't like sticking inside.  
Would rather be out in the  
fresh air

Like photography  
group. Got bored  
in the centre



## 2. What do you like about services in Swale?

What do you not like about them?

Most people like **community activities and services**, like



- **leisure centres**
- **golf** in Sittingbourne
- **Milton Bowls**
- **bowling** at Whitstable
- **bowling green** in Faversham
- **John Graham Centre**
- **Skillnet**
- **Age Concern**
- **Brogdale** and **Monkshill** farms
- **Swalecliffe** hub

walk every day, use bus pass locally

I want to go out every day

lunch in town

like the seaside



### 3. Will the changes make a difference to you?

**Lots of activities** happen **outside** the **Faversham Centre**.



**Most** people said they **like going out** into the **community** and doing different things.



**Some people** said they will find the **change sad** and **difficult**.

I've been here too long. Doesn't worry me in the least if the building closes

I think the hubs are a good idea

it's going to be a big change. I've been used to it for so many years

I would be a bit sad if the building was to shut

I hope there is a hub in Faversham, because that is where I live

I am not changing because of the changes at the centre. I think there is more to do and more fun at the John Graham Centre



#### 4. are you worried about the changes?

Only a **few people** are **worried** about the changes.



People are **worried** about **missing their friends**.

**Friends** might end up going to **different hubs** if they do **not live near** each other.

not happy about going into a hub. I see enough of Sittingbourne. I want to be in Faversham

a little worried  
Faversham might shut

I like it here because we have quite a bit of time here in the morning catching up, having a chat and a laugh before our sessions start. I know we would meet up in our hubs but it wouldn't be for as long time

wouldn't let it bother me

I think this building closing down is a good thing. As long as I can carry doing art and my other things

It would be all right if the building shut





## 5. what would make you feel happy about the changes?

**Most** people did **not answer** this question.



**Some** people said that **visiting** the **hubs** and being **involved** in the **changes** would help them.

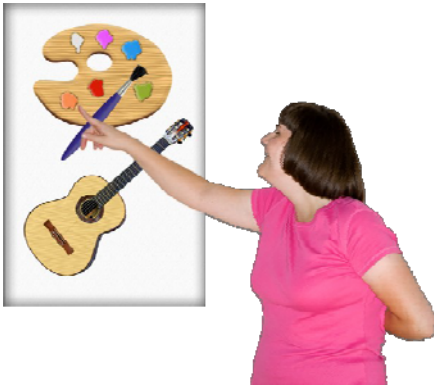
think everything will be back to normal. Like to cook at Swalecliff

if L could go and look at some possibilities and experience them she may find it easier if the building were to shut

I have a quite a few friends here and I only see them here. To know I could still do this, in this way, would make me feel better

S is interested in looking how hubs have changed other services

happy for someone else to find a hub. I probably would like to see one of the hubs that is up and running, would like to tell my mum what's happening



## 6. what activities do you like?

People gave **lots** of **different** answers.

You can see **all the answers** on the **big sheet**.

These are the **most popular** things that people would like to **try out**.



- **cookery**



- **music**

- **gardening and nature studies**



- **dance and exercise**

- **snooker and pool**

- **drama**



- **horse and cart**



## 7. Is there anything else you think is important?

like the people here,  
like vending machines,  
like getting my coffee

meeting up with friends is  
very important to me  
especially the mornings.  
It would make me very  
upset and sad if the building  
was to close even though  
I know my sessions would  
still carry on

A would like her sessions to  
stay the same but also go  
out in the evening

got a lot of  
friends and the  
staff are good

some 1 to 1 support to  
access activities

miss going to  
the centre

I don't want to go another place. I don't  
like it. I like Faversham. The day centre.  
Yes here.

Somewhere in Sittingbourne  
town would be nice

## 8. Would you like to work?



Some of the people who **use** the **Faversham Centre** would **like** to have a **job**.

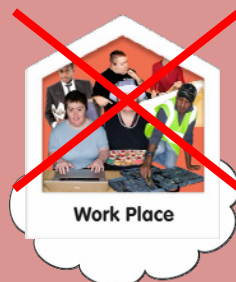
You can see **all the answers** on the **big sheet**.

I do not want to work

17 people

I want to work

7 people





## 9. Do you get a Direct Payment? Would you like to get a Direct Payment?

Most people did not know if they get a Direct Payment or not.



## 10. Do you have any other ideas for Swales Day Service?

I like the idea of hubs

Faversham hub is important to L

Industrial estate in Sittingbourne is good

I like Sittingbourne College. I want to go out from Faversham. Sittingbourne carnival and fun fair on my own. Ghost train, bumper cars, all the rides

## main points



People who use **Faversham Day Centre** have **said** what they **think** about the **day services** and the **changes**.



They have had their say

- in **workshops**

The **workshops** helped people **talk** about the **changes together**.



- in **1 to 1 meetings** with **Emma** and **John**

People **carried on talking** about the **changes** in the **1 to 1 meetings**.

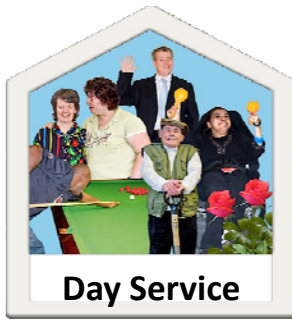


**Emma** and **John** worked in the **same way** with **everybody**.

When someone needed **more support** to **have** their **say**, **Emma** and **John** worked with their **supporter** to **help** them do this.



The **staff** at the day **service** helped **Emma** and **John** a lot.



Most people who **use Faversham Day Centre** are **happy** about the services **changing**.

Most of the **activities** are **already** out in the **community**.



The **people** who **use Faversham Day Centre** want to know



- **when** the service will move



- **where** the service will move to



- what the **new community hubs** will be like



They want to get **support** all through the changes.



They want to **know** that they will have the **same services** and **activities** and be able to **carry on seeing** their **friends**.

